San Vigilio - Garda

RIV/IERA TERRACE

RIVIERA TERRACE REGULATIONS

IN THE INTEREST OF GUESTS, PLEASE READ THE INTERNAL REGULATIONS CAREFULLY

ART.1 The Terrace is open to the public from 9:00 to 24:00. The swimming pool lifeguard service is provided from 9:00 to 17:00. The catering service is available from 9:00 to 23:00
Access to the facility and use of its furnishings is not allowed after 23:00.
In the case of an event, the specific contractual negotiations agreed with the management regarding both timetables and services shall apply.

ART.2 The use of the services offered (sunbeds, cabanas, beach umbrellas, and swimming pool) is allowed exclusively during the opening hours of the Terrace and is conditioned by the advance payment of the amounts corresponding to the requested services, according to the rates set out in the price list displayed at the entrance.

Seating arrangements at the swimming pool are managed exclusively by the facility's staff.

For needs related to the facility's activity, the staff may change the number of the reserved seat with another of equal price.

In the case of an event, the specific contractual negotiations agreed with the management will apply.

ART.3 Guests are not allowed to bring their own beach equipment (beach umbrellas, deck chairs, sunbeds, etc.) into the facility.

ART.4 Guests are not allowed to bring portable refrigerators or cooler bags with food and beverages purchased outside of the Terrace or prepared at home, except for food for infants or individuals with documented food intolerances, allergies, or other proven health needs.

It is not permitted to consume meals except for those prepared and purchased at the Terrace's catering point.





RIVIERA BEACH CLUB REGULATIONS

IN THE INTEREST OF GUESTS, PLEASE READ THE INTERNAL REGULATIONS CAREFULLY

ART.1 Riviera Beach Club is open to the public during the hours displayed at the entrance. The lake lifeguard service is guaranteed from 10:00 AM to 6:00 PM during the low season, from 9:00 AM to 6:00 PM during the mid-season, and from 9:00 AM to 7:00 PM during the high season. The bar service is available from 9:00 AM to 8:00 PM. After closing time, access to the facility and use of beach furnishings are not permitted. In the case of an event, the specific contractual negotiations agreed with the management regarding both timetables and services shall apply.

ART.2 The use of the services offered is allowed exclusively during the facility's opening hours and is conditioned by the advance payment of the amounts corresponding to the requested services, according to the rates set out in the price list displayed at the entrance. Seating arrangements at Riviera Beach Club are managed exclusively by the facility's staff. For needs related to the facility's activity, the staff may change the number of the reserved seat with another of equal price. Each beach umbrella may accommodate a maximum of 4 people (including children). Guests are therefore advised not to exceed this limit to avoid unpleasant overcrowding. The number of people is counted based on the total number of people entering Riviera Beach Club, regardless of whether children or teenagers remain under the umbrella. If the number of occupants under an umbrella exceeds the set limit, the Management may require the rental of an additional umbrella. Each umbrella rental includes 2 sunbeds. Only one additional seat may be added for an extra fee.

ART.3 Guests are not allowed to bring their own beach equipment (beach umbrellas, deck chairs, sunbeds, etc.) into the facility.

ART.4 Guests are not allowed to bring portable refrigerators or cooler bags with food and beverages purchased outside of Riviera Beach Club or prepared at home, except for food for infants or individuals with intolerances or allergies. It is not permitted to consume meals on the beach, except for those prepared and purchased at the facility's refreshment points. The use of tables and chairs is reserved for customers of the refreshment points.

ART.5 It is forbidden to dispose of cigarette butts or trash. Waste must be placed in the appropriate containers. It is forbidden to leave waste bags anywhere else, even temporarily.

ART.6 Dogs are not allowed in the facility unless they are on a leash, and if they are medium/ large or dangerous breeds, they must be equipped with an appropriate muzzle, except for dogs assisting people with disabilities.

Dog owners must carry proper equipment for the immediate removal of dog waste. It is also forbidden to allow dogs to enter the swimming pool.

ART.7 Guests are asked to use all services properly. Restrooms, showers, sinks, and washbasins should be left tidy and clean.

ART.8 It is forbidden to play ball games, bowls, beach tennis, volleyball, or any other sports game. It is forbidden to use any personal speakers, with sound emissions and in any case the maximum limit of noise emissions is equal to 50 decibels.

ART.9 Facility management is not responsible for any items or valuables left unattended anywhere within the premises of the Terrace. Guests are therefore advised never to leave money, valuables, clothing, etc., unattended.

ART.10 Clients must use the facilities and furnishings being careful not to damage them, and promptly notify the management of any malfunction.

Users are responsible for compensating for any damage caused by themselves directly, and/or by minors under their care, and/or animals under their care.

ART.11 It is forbidden to move sunbeds or deck chairs from one umbrella to another or towards the swimming pool.

ART.12 Clients must comply with the provisions of these regulations and current laws. Infringing the provisions of these regulations or, in any case, engaging in behaviors that may disturb others or cause damage will result in immediate removal from the facility, with the possibility of reporting to the Public Security Authorities and seeking compensation for any damage suffered. For reasons of hygiene, morality, and mutual peace of the facility's clients and in case of breach of any of the rules referred to in these regulations, the Management reserves the right to terminate, without obligations of any kind, the contract signed by acquiring the right of access to the facility, resulting in the loss for the client of the amounts paid for this purpose.

ART.13 Clients must keep their receipt proving their right to use the services, to be able to exhibit it upon request by the Administrative Authorities and/or by the company staff responsible for controls. People who do not have a receipt and are found using the facility's equipment will have to pay the full daily price.

This provision shall not apply to clients attending an event governed by a specific contract agreed with the management.

ART.14 Tickets issued are non-refundable. In the event of inclement weather (heavy rain/ wind), Clients may receive a voucher equal to the amount paid, which can be used according to the availability of the facility, and anyway no later than September 30, 2025. In the case of an event, the specific contractual negotiations agreed with the management shall apply. **ART.5** It is forbidden to dispose of cigarette butts or trash on the beach. Waste must be placed in the appropriate containers. It is forbidden to leave waste bags anywhere else, even temporarily.

ART.6 Dogs are not allowed in Riviera Beach Club unless they are on a leash, and if they are large or dangerous breeds, they must be equipped with a muzzle, except for dogs assisting people with disabilities. Dog owners must carry proper equipment for the immediate removal of dog waste. Additionally, in the area in front of the sunbeds and umbrellas, dogs are not allowed to enter the lake water when swimmers are present.

ART.7 It is forbidden to light fires on the beach; offenders of this rule shall be reported to the relevant Public Security Authorities.

ART.8 Guests are asked to use all services properly. Restrooms, showers, sinks, and washbasins should be left tidy and clean.

ART.9 It is forbidden to play ball games, bowls, beach tennis, volleyball, or any other sports game. Any sports activities on the beach are strictly forbidden.

ART.10 Use of loudspeakers or other sound devices not owned by Management is not allowed. In any case the maximum limit of noise emissions is equal to 50 decibels.

ART.11 Facility management is not responsible for any items and valuables left in the restrooms, under umbrellas, or anyway unattended anywhere within the premises of Riviera Beach Club. Guests are therefore advised never to leave money, valuables, clothing, etc., unattended.

ART.12 Clients must use the beach facilities being careful not to damage them, and promptly notify the facility management of any malfunction. Users are responsible for compensating for any damage caused.

ART.13 It is forbidden to move sunbeds or deck chairs from one umbrella to another or towards the shoreline.

ART.14 Clients must comply with the provisions of these regulations and current orders, which are displayed at the entrance of the facility. Infringing the provisions of these regulations or, in any case, engaging in behaviors that may disturb others or cause damage will result in immediate removal from the facility, with the possibility of reporting to the Public Security Authorities and seeking compensation for any damage suffered. For reasons of hygiene, morality, and mutual peace of the facility's clients and in case of breach of any of the rules referred to in these regulations, the Management reserves the right to terminate, without obligations of any kind, the contract signed by acquiring the right of access to the beach or any other rights related to the event through which clients have gained entry to the facility, resulting in the loss for the clients of the amounts paid for this purposeterminate the contract allowing access to the beach.

ART.15 The Management reserves the right to modify these regulations at any time.

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ART.15 Clients must keep their receipt proving their right to use the beach services at their beach spot, to be able to exhibit it upon request by the Administrative Authorities and/or the company staff responsible for controls. People who do not have a receipt and are found using the facility's equipment will have to pay the full daily price. The ticket must be returned to the beach staff at the end of the rental period so that the spots can be reorganized. This provision does not apply in the case of an event governed by a specific contract agreed with the management.

ART.16 Tickets issued are non-refundable. In the event of inclement weather (heavy rain/ wind), Clients may receive a voucher equal to the amount paid, which can be used according to the availability of the facility, and no later than September 30th, 2025. In the case of an event, the specific contractual negotiations agreed with the management shall also apply in this regard.

ART.17 It is forbidden to feed the ducks.

ART.18 The Management reserves the right to change these regulations at any time.